



ORANGE COUNTY'S

Big Voice

OC Community Services

A Program of OC Community Resources

Veterans Service Office (VSO) - August 2021 Edition

Based on July 2021 Service Data

Clients Served

3,112

Includes phone calls, emails, and appointments

Monthly Average for 2020: 1,610

Claims Filed

862

To the U.S. Department of Veterans Affairs (VA)

Monthly Average for 2020: 408

Benefits Awarded

\$900,560.32

Includes College Fee Waivers and Awards paid out by the VA

Monthly Average for 2020: \$518,441.18

Upcoming Meetings, Committees, Workgroups:

- Sept. 8, 2021 — Orange County Veterans Advisory Council (OCVAC) Meeting at 12:00 noon
- Sept. 22, 2021—Veterans Coffee Talk from 8:30 a.m.—9:30 a.m

Theme: Operation Enduring Freedom (OEF) and the Aftereffects

Upcoming Workshops/Training Opportunities:

- Sept. 8, 2021 — Veterans Legal Institute (VLI) hosts virtual free legal clinic for veterans.

For information on any of these events, please contact the VSO at 714-480-6555 or email ocvso@occr.ocgov.com

Latest News

- Congratulations to Jessica Castro on her promotion to Supervising Veterans Claims Representative! Jessica has over 14 years of experience in the VSO and is truly passionate about helping those who served in our U.S. military.
- Welcome Cipriano Corral, Veterans Claims Representative to the VSO team!

Veteran Spotlight

Ms. Lynn P., daughter of 93 year old Korean War Veteran who served in both the Navy and Air Force, contacted the VSO for help with her father's care after he suffered a stroke. The VSO worked as a team to access VA and medical benefits to help cover the cost of care to recover from his stroke. Supervisor Don Wagner's office received the following message: "Ms. Lynn P. called late yesterday in tears saying what a wonderful and outstanding job your team did to help her get services for her father."